

Letter to BT Pension Scheme Trustees

BT Pension Fund Services
Publicity and PR Director
Accenture HR Services
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Venture Way
Chesterfield
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***The Tanyard
87 High Street
Henley in Arden
Warwickshire
B95 5AT***

Tel : 01564 794888

1 February 2012

Dear Sir/Madam

Re – BT Pensioners Reconnect - a new website specifically for BT Pensioners

I am writing to you in hope and anticipation that you will be able to help me to engage with an appropriate person within the BT Pension Scheme (BTPS) organisation. I have failed to get any help using the contact email address given in the BTPS Website and the website does not provide any other means of access into the organisation.

I am a BT Pensioner following a long career in BT. Since I retired I have often felt the need to meet up with former colleagues, but like so many of us I have lost contact with most of the people I used to know. I have always felt that a website specifically For BT Pensioners would be an ideal solution. I know that there are a number websites out there that aim to find friends and colleagues, but I find that they just do not deliver.

So I have designed and launched a website www.btpensionersreconnect.co.uk (BTPR.) It's primary objective is to enable pensioners to make contact with former colleagues by members voluntary registrations adding to a database that can be searched by members. It will only function effectively when there is a large database of members. The site funded by me personally, it is non-commercial and no membership fees are payable. To avoid a lengthy description I suggest that you visit the site to understand what I'm trying to achieve.

I now need to talk to someone in BTPS about publicising the website in BT Pension Scheme correspondence and other communications with it's pensioners. Interestingly, I have recently polled a random selection of 50 of my members asking if they would like to see the website publicised by BTPS and a response of over 50% was achieved of which 100% answered Yes!

I have had the support of BT Today Magazine with a feature in the November 2011 issue (copy enclosed) and the BT Group editor in chief has said *"This website provides an excellent social networking platform for BT people to stay in touch after they have retired, and I am delighted to help spread the word that it has gone live"* With more than 1100 members already, who believe that BTPR is a great idea, I think you will agree that I have demonstrated that there is a genuine need for a website such as BTPR. Also that this website does provide a useful service to pensioners and I am sure that you will recognise the benefits to members and realise that BTPS is uniquely positioned to offer assistance at virtually no cost.

I may also copy this letter to others such as the Scheme trustees

Yours faithfully

W F Rees

Reply From BT Pensions Scheme Trustees

BT Pension Scheme



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Trustees Limited
Lloyds Chambers
1 Portsoken Street
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Tel (020) 7680 8080

8 March 2012

Mr WF Rees
The Tanyard
87 High Street
Henley in Arden
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B95 5AT

Dear Mr Rees

Thank you for your letters, dated 1 and 8 February, respectively, which have been passed to this office by Accenture HR Services.

I am pleased to hear that your new website is receiving positive feedback and gaining interest with BT pensioners.

However, I regret that we are unable to publicise your website on the BTPS website, as it is not our policy to promote external websites not directly connected with pensions.

Alternatively, you may like to direct your request to Mr RH Turner, General Secretary of The National Federation of Pensioners (NFOP), formerly the National Federation of Royal Mail and BT Pensioners incorporating British Steel Pensioners, at Unit 6, Laporte Way, Luton, LU4 8FE. The NFOP published its own monthly magazine.

I would like to take this opportunity to wish you continued success in your enterprising venture.

Yours sincerely

Agnes Lynch
Company Secretary

